Policy & Standard Background

Name: Policy 113 - Technology Business Management

New, Update or Sunset Review? Update

What due diligence was conducted to determine the content of this policy/standard? If this is an update or sunset review, provide information as to what changes were made, if any, as well as reasons behind the policy/standard content.

Analysis was performed and the TBM Council taxonomy is still the leading IT financial management taxonomy used across government. The taxonomy supports benchmarking across 400 entities in the government and private sector.

Updates to the TBM Council taxonomy are reviewed on an annual basis and any changes are coordinated with the 58 agencies in the program.

Agencies with over \$250,000 IT investment annually account for over 95% of the executive branch expenditures and remain an appropriate indicator for technology investment trends in the state.

The Agency Financial Reporting System (AFRS) and Human Resource Management System (HRMS) are still the state enterprise system of record.

The 58 agencies in the TBM program were involved and had no suggested changes to the policy as written.

What is the business case for the policy/standard?

RCW 43.105.054 Section 2(f) requirement for TBM Program.

The TBM Program has been operationalized with agencies performing review and update on a bi-yearly basis. The policy enables agencies to gain insight into technology investment in their organization to support the agency mission. Because of this policy, the state CIO has a statewide aggregated view of statewide technology investments.

What are the key objectives of the policy/standard?

Use data driven analytics to identify opportunities for efficiency and savings of IT expenditures.

Links IT expenditures to technology investment. Establishes the foundation to enable agencies to identify the technology investment needed to support their mission.

How does policy/standard promote or support alignment with strategies?

The policy supports the work of efficient and effective government (Results Washington Goal Area 5).

- Supports efficient, effective and accountable government by using industry standard taxonomy and common terms
- Shows what agencies get with their IT investments

What are the implementation considerations?

Currently 58 agencies are using standardization to categorize IT spend by technology tower.

Performing bi-yearly check in with each agency to ensure accuracy in their reporting.

How will we know if the policy is successful?

Agency reporting is 100%.

Agencies in the program will have increased accuracy in coding IT expenditures in AFRS.

Over 50% of agencies in the program will have insight into application costs to support the business.

More than 25% of agencies can show value of IT to business service and monitor performance of investment.