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| Robert Connal | WATech | My comments are noted below, rather than within the document because they are more advisory in nature.In general I would suggest framing the document as if it were already established to avoid minor word changes in the future. For example, within the purpose statement it indicates that the “Next Generation 9-1-1 (NG9-1-1) program is currently being implemented”. At some point the policy/standard will have been implemented so I would simply state the policy is in force, rather than giving the impression it is still under development. Therefore a suggestion would be to change the entire first sentence of the document to read: “This program is established to ensure that a common set of standards is utilized throughout the State of Washington as it pertains to Next Generation 9-1-1 (NG91-1-) which acknowledges the use of advanced technology that may include: cellular; voice over internet protocol (VoIP); text message based technologies.”* I would suggest the following changes to the Standard portion of the document:
	+ Bullet 1: Include “and any future revisions to this standard”. Typically we wouldn’t have issues with minor revisions to federal standards, and this suggestion avoids having to change the document if the standard changes names or is incorporated into a broader federal standard.
	+ Bullet 2: As I recall, the standards also apply to existing PSAP legacy EMS/CAD environments. Therefore I would suggest changing this bullet to append the following, “and requires that all compatible PSAP environments incorporate NG9-1-1 data integration standards and associated capabilities.” This ensures operational expectations and outcomes are clearly stated.
 | Modified the summary wording of standard and the first bullet item and added the suggested language to the second bullet item. |
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