Technology Services Board – Project Synopsis
Agency: Department of Health

Project: Healthcare Enforcement and Licensing Modernization Solution (HELMS) Project

Description: The Washington State Healthcare Enforcement and Licensing Modernization Solution (HELMS) is a new business solution that will replace the outdated Integrated Licensing and Regulatory System (ILRS). HELMS will transform licensing and enforcement processes and the department's interactions with participants and stakeholders. HELMS will improve data security, support electronic records management, and improve provider, patient, and employer access to information.

Business Problem to be solved:
▪ Replace outdated legacy system –ILRS
▪ Support the licensing and regulatory needs of:
   • Almost 500,000 healthcare professionals practicing in 86 professions across 359 credential types
   • 2,500 educational and training programs across four educational and training program types
   • Nearly 12,000 facilities across 21 facility types

Purpose of Attending January 09, 2019 TSB Meeting:
▪ Highlight the success of the HELMS project to date
▪ Provide visibility on future efforts in support of the HELMS Project

Project Schedule Baseline	
Project Start Date	07/01/2018
Project End Date	06/30/2023

Approved Budget	
Implementation Cost	$18,398,703
Maintenance Cost	$20,856,266
Total Project Cost	$39,254,969

Current Assessments	
OCIO	Yellow
QA - Overall Project Health & Environment	Yellow

Timeline	Key Event/Action
February 2016	Project Start
April 2017	Feasibility Study
August 2017	Publish RFI
July 2018	Procure Independent QA
September 2018	Submit Decision Package
October 2019	Begin Vendor Analysis/Selection
December 2019	Technology Budget Approval
January 2020	Position Recruitment (First Wave)
March 2020	Vendor Demonstration
April 2020	OCM Contractor
June 2020	Office of Cyber Security review
June 2020	Sign Contract for HELMS Implementation
July 2020 – Dec 2022	Design, Development & Implementation Phase
July 2022	Go-Live Readiness Review
Oct 2022	OCIO Readiness Review
Jul – Sept 2022	Training Activities (Support Team, End User, etc.)
Aug-Sept 2022	Testing (Integration, UAT, etc.)
Dec 2022	Go Live
Jan – Jun 2023	Stabilization Period
May 2023	Project Closure Activities (Lesson Learned, PIR, etc.)
Jun 30 2023	Project End