Technology Services Board – Project Synopsis

Agency: Office of Financial Management

Project: One Washington

Description:

One Washington is a comprehensive business transformation program to modernize and improve aging administrative systems and related business processes that are common across state government. Over the next eight years One Washington will examine the state's business functions and implement initiatives so these functions are connected, consistent and managed in a unified manner to provide reliable data and enable high enterprise performance.

One Washington consists of two elements: (1) transformation of business processes and (2) selection and implementation of an enterprise resource planning system (ERP) to support those business processes. ERPs are defined as common business practices across the enterprise and the technology that support them. ERPs pull together data on an organization's main resources – its people, money, information and assets – and combine it into information that decision makers use to guide and manage. By implementing an ERP and transforming the processes that support the state's business, One Washington will help ensure decision makers have access to data that is accurate and timely, standardize common business processes across agencies, and enable improvements to citizen service delivery.

The scope of One Washington includes the Finance, Procurement, HR/Payroll and Budget functions of the state. Washington currently relies on many manual and time consuming financial processes with an antiquated financial infrastructure. Failure of that old infrastructure means the state risks potential loss or degradation of financial information, with a commensurate loss of transparency and credibility – in other words, it could result in, at minimum, a significant loss of public trust. Additionally, there are disparate procurement functions and systems across the state, a complicated budgeting infrastructure which limits transparency, and an HR/Payroll system over 10 years old.

Purpose of attending the 08/09/2018 TSB meeting:
> Review recent Program accomplishments
> Discuss the activities for fiscal year 2019
> Review Program status, QA Report and mediation activities

Project Schedule Baseline	
Program End Date	6/30/2026
Integrated Finance and Procurement System Project End Date	12/31/2023

Budget	
Implementation Cost	$303.9m
Agency Cost	TBD
Maintenance Cost	TBD
Total Program Cost	TBD

Current Assessments	
OCIO	Yellow
QA - Overall Project Health & Environment	Yellow

Timeline	Key Event/Action
February 2014	Project chartered. Initial stakeholder work plan began.
	Biennial funding request approved for $2 million.
August 2014	Business case published. From the business case we learned: to approach business transformation incrementally, to show value as we go, refinement of the state's Chart of Accounts (COA) is key, this will be a multi-year effort with significant financial investment, the importance of organizational change management across the state enterprise.
	Biennial funding request approved for $2 million.
Throughout 2016	6 work streams of readiness activities to include: One Washington created a Strategic Partner Competitive Procurement process and selected Accenture as the Strategic Partner. Chart of Accounts work was completed to streamline expenditure coding, begin refinement of the COA, and establish data governance for the COA. The Procurement community defined common procurement business processes, data elements and terms. One Washington collaborated with WSDOT on integration with the state ERP. One Washington implemented a Facilities Portfolio Management tool as a successful first effort in implementing Software as a Service (SaaS) statewide. Budget system improvements and stabilization were implemented to facilitate the One Washington timeline.
September 2017	One Washington Blueprint version 1 published. Introduced foundational assumptions and direction for Washington's core administrative systems with specific detail devoted to the implementation of Finance and Procurement functional scope.
Winter 2017	One Washington Blueprint version 2 published. Included assumptions for an enterprise resource planning system (ERP) for Washington's Finance, Procurement, Budget and HR/Payroll systems, as well as plans, schedules and estimates to execute non-technical and technical initiatives for these same systems for FY2019-2026. Version 2 also introduced the organizational change management (OCM) strategy and a high-level timeline for procurement and implementation of a Business Intelligence (BI) solution.

Spring 2018	Supplemental funding request approved for $6.5 million.
May 2018	One Washington hosted national vendors in the public sector ERP marketplace. Throughout the month vendors conducted sixteen sessions for state employees, demonstrating capabilities of modern ERPs in Finance, Procurement, HR/Payroll and Budget functions. Of the state employees who participated, over 90% indicated their satisfaction with the demonstrations having created awareness of what is possible with a modern system. Third party QA and state OCIO oversight of the Program's efforts began.
June 2018	Completed deliverables: Final Blueprint, Integration Implementation Plan, and Organizational Change Management Strategy. The Blueprint details the components of the Program with all budget estimates by component, including additional detail, refinements to the schedule and budget estimates for Finance, Procurement, Budget and HR/Payroll. Also included are details of the BI solution. Program Blueprint version 3 represents the final Blueprint for the One Washington program and will guide implementation in the years to come. It articulates guiding principles, defines the initiatives to accomplish the implementation plan and schedule and identifies the benefits for these initiatives. The Blueprint does not include agency or operation and maintenance costs.
July 2018	A live statewide update was provided to state employees via Skype and at the Helen Sommers building. The presentation provided a fresh orientation to the effort, what's in scope, the implementation timeline for upcoming projects, the data integration plan and data governance. A review of the Program's budget and efforts to help agencies understand impacts, change management and next steps was also included. Over 50% of the state employees in the audience responded to a post-update survey, and 97% felt that the update was valuable. 89% of those respondents stated that they are getting enough information about progress and timelines.