

## **Chief Information Officer**

Attendees: Bill Kehoe, Chair Dave Danner Viggo Forde Butch Leonardson Paul Moulton Thursday, February 10, 2022 10:00 a.m. – 12:00 p.m. (Zoom)

ΤΟΡΙϹ	LEAD	NOTES
Welcome / Agenda Review	Bill Kehoe	Bill reviewed today's agenda.
Introduce Deanna Brocker, Deputy Director of Strategy and Management	Bill Kehoe	Bill introduced the newest member of the Office of the Chief Information Officer, Deanna Brocker.
Approve Minutes from January 13 Subcommittee Meeting	Bill Kehoe	Bill reviewed the minutes, there was a motion to approve, then a second and all approved.
<ul> <li>Program Status – One Washington</li> <li>Introductions – Pat Lashway</li> <li>Program Update – John Anderson</li> </ul>	Amy Pearson	<ul> <li>Bill began by thanking Pat Lashway for her many years of service and wished her well in her upcoming retirement.</li> <li>Oversight Consultant, Amy Pearson, provided some introductory comments, such as: <ol> <li>Highlighting Pat's contributions as executive sponsor and champion of the One Washington program.</li> <li>Endorsing the appointment of a dedicated, full-time One Washington executive sponsor, Christie Fredrickson.</li> <li>Reviewing last month's recommendation that the program conduct an intensive</li> </ol> </li> </ul>

period of assessment, scoping and replanning prior to arriving at any new go-live date for phase one.

Matthew Meacham reviewed key accomplishments since January:

- **1.** Breaking down the challenges ahead with legacy system remediation work.
- 2. Staffing up internal team.
- 3. Rebranding the test environment.
- 4. Conducting a statewide workshop on the FDM or new chart of accounts.
- 5. Planning for the way forward.

John Anderson reiterated that although the October 22 go-live date is not achievable, the program is not on pause and work continues for phase 1a. A lot of work is focused on the rebranded test tenant and how it will be used with a more holistic purpose.

Q: How are Deloitte and Workday leaning in on assistance with the way forward plan?

A: In addition to the state leadership from the program's PMO, several enterprise resource planning experts from Deloitte and Workday are helping to lead this effort.

Q: Systems integrators should have deep knowledge of application (Workday) and disciplined leadership. How are we doing in these areas?

A: Good leadership overall from vendors, but recently have had to add more seasoned personnel

with national public sector implementations of Workday to tackle strategic problems.

Q: When will a decision be made about a phased approach or "big bang?"

A: Covered later in presentation.

A couple of Board members have strongly encouraged implementing a few agencies at a time. The program's response is that approach is complex but they are considering that option.

Q: At any time was Deloitte not in compliance with the contract?

A: As a result of some performance challenges the program was experiencing last year, it sent notice of non-performance to Deloitte, resulting in significant improvements.

The program was asked to bring any future contractual deficiencies to the Board as soon as possible.

The agency remediation effort is going well given the new leadership in that area.

Bill stressed the importance that Deloitte and Workday continue to take active leadership, provide consistent expert resources throughout this effort and be involved in future presentations.

John reviewed phase 1a work, including:

1. Developing a socialization plan for the Workday configuration.

		<ol> <li>Creating the Solution Socialization Tenant with WA data so agencies can see demos.</li> <li>Developing a configuration validation plan.</li> <li>Resolving open design issues.</li> <li>Stopping work on user acceptance testing until strategy is completed.</li> </ol>
		Work continues to validate the scope for the initial implementation including a waved or phased implementation strategy. Agencies have offered ideas and the program is considering these ideas on how to implement.
		There had been an issue with sharing intellectual property with the broader enterprise audience. The Office of Financial Management (OFM) will be entering into a one size fits all data sharing agreement with the agencies.
IT Enterprise Governance	Bill Kehoe	Bill reviewed the new IT enterprise governance model proposal.
		Although the state of Washington's IT model is federated, there are IT services that agencies use on enterprise platforms.
		This governance model is strategic, considering Governor's priorities and state technology strategic plan.
		Bill also reviewed the governance principles, high level governance model (includes the TSB) and the governance committee structure.
		Board members like the approach.

Public Comment	No public comment.