



TOPIC	LEAD	NOTES
Welcome and Introductions	Jim Weaver	Roll call.
Approve Minutes from Feb 13 Subcommittee Meeting	Jim Weaver	Minutes approved.
<p>Project Status – WSDOT Tolling Back Office System Replacement Project (BOS)</p> <ul style="list-style-type: none"> <li>• Patty Rubstello, Asst. Secretary and Executive Sponsor</li> <li>• Jennifer Charlebois, Project Manager</li> <li>• Dana McLean, QA, Public Consulting Group</li> </ul>	<p>Sue Langen Rich Tomsinski</p>	<p>The external Back Office System (BOS) is a core element of WSDOT’s Toll program. The BOS manages the customer relationship and financial management aspects of WSDOT’s Tolling program and its <i>Good To Go!</i> Toll payment program.</p> <p>The new BOS System will provide the full functionality of the existing system, address functional deficiencies, address key limitations with the existing system, and support several key enhancements to program functionality.</p> <p>The project team reviewed:</p> <ol style="list-style-type: none"> <li>1. Project overview, history and implementation status</li> <li>2. Issues related to vendor performance and schedule delays</li> <li>3. WSDOT Management strategy and resolution action plan</li> <li>4. Quality assurance update that included five main risks</li> <li>5. Independent Verification and Validation Update</li> </ol>

		Current go-live date is in July. The project will return to the full board meeting on June 9 to provide further updates.
<b>Project Status – Dept. of Labor &amp; Industries Workers’ Compensation System Modernization</b> <ul style="list-style-type: none"> <li>• Randi Warick, Deputy Director for Financial Mgmt. and Executive Sponsor</li> <li>• Dawn Bergman, Project Manager</li> <li>• Gena Cruciani, QA, Integrated Solutions Group</li> </ul>	<b>Sue Langen Amy Pearson</b>	<b>The Workers’ Compensation System Modernization Program is working to acquire and implement cloud-based, COTS software designed for industrial insurance that:</b> <ul style="list-style-type: none"> <li>• Allows business process improvements/efficiencies</li> <li>• Offers modern technology that’s flexible, sustainable and cost-effective</li> <li>• Improves experience for customers and medical providers</li> </ul> <b>The team reviewed:</b> <ol style="list-style-type: none"> <li>1. Status and governance structure</li> <li>2. Implementation phases</li> <li>3. Quality assurance and risks</li> </ol> <b>The program’s next update will depend on the timing of the RFP schedule.</b>
<b>IT Biennial Report</b>	<b>Cammy Webster</b>	Deferred to a future meeting date.
<b>Public Comment</b>		No public comment.

Meeting recording is [here](#).