Staff present: Sue Langen



Thursday, August 8, 2019 1500 Jefferson St. SE, Olympia / 2nd Flr / Rm 2208 10:00 a.m. – Noon

Members present: James Weaver

Zack Hudgins Tracy Guerin

Butch Leonardson (WebEx)

Jeff Paulsen Vikki Smith

TOPIC	LEAD	NOTES
Welcome and Introductions	Jim Weaver	Introductions were made at the table
		and on the phone.
Approve Minutes from July 11 Subcommittee Meeting	Jim Weaver	July 11 meeting minutes were
		approved as written.
Plante Moran - Project Approval and Oversight Process Assessment	Sue Langen	The Office of the Chief Information
Rajiv Das, Management Consultant	Cammy Webster	Officer (OCIO) hired Plante Moran to
Adam Rujan, Engagement Partner		conduct a project approval and
		oversight process assessment.
		The assessment team reported on
		their objectives, approach to
		discovery, OCIO's current best
		practices, key findings and significant
		recommendations.
		Key findings included:
		No early visibility into agency
		projects.
		Inconsistent project risk
		assessment.

- 3. Current practice is "one size fits all."
- 4. Inconsistent technical oversight.
- 5. Ineffective investment plan phasing or gating.
- 6. Inconsistent project health/status definitions.
- 7. Lack of project categories and oversight levels.

Recommendations:

- 1. Initiate annual IT planning process to start a project portfolio system.
- 2. Develop return on investment concept.
- 3. Revamp risk assessment.
- 4. Establish categories of risk and process flows for each for right amount of oversight.
- 5. Clear criteria for project cancellation.

A strong point was made about how important the project manager is to a successful project. Ideas circulated about eventually establishing a pool of expert project managers that could rotate in and out of agencies, as needed.

WA state does a very good job at project oversight, and implementing changes based on these

		recommendations would put the state very near the top. Action: OCIO staff will take these recommendations out to other stakeholder groups, such as Deputy Directors, CIOs, project managers, business experts and system architects to validate, then bring back to TSB for feedback.
IT Project Gated Funding Process Overview	Sue Langen Derek Puckett	Derek provided an overview of the gated funding process for 2019-21 Biennium. The legislature passed new requirements for funding certain IT projects, including: 1. Increased financial oversight 2. A holdback clause 3. Monthly public reporting by OCIO OCIO staff provided training and website resources to agencies with projects subject to the new requirements. Derek also reviewed the process OCIO will use internally and the financial reporting workflow. He also demonstrated the updated technology budget template.
Public Comment		No public comment.