

JAY INSLEE
Governor



WILLIAM S. KEHOE
Director &
State Chief Information Officer

STATE OF WASHINGTON
WASHINGTON TECHNOLOGY SOLUTIONS
1500 Jefferson Street SE • Olympia, Washington 98504-1501

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NOTICE
STATE of WASHINGTON
WASHINGTON RESIDENT PORTAL CHALLENGE
(24-RFP-001)

The state of Washington with Washington Technology Solutions (WaTech) as the lead agency, is committed to a connected government vision to transform how the public engages with their government. This vision includes a resident portal which will provide frictionless, equitable access to state services.

Washington Technology Solutions intends to issue a challenge procurement through its vendor Carrot to engage a qualified Vendor to develop a resident portal roadmap that provides a detailed blueprint for the procurement and development of the resident portal; platform, functionality, data, architecture, cost and agency digital service integration recommendations. The roadmap will enable the state, in a follow-up phase, to procure a platform and develop the portal foundation and the initial set of service integrations.

The winner will work with the state of Washington team to develop the roadmap and utilize information from other work streams including a statewide resident survey, peer reviews, user personas, and functional and non-functional requirements.

The tentative release date of the challenge procurement is April 11, 2024, registration on the challenge procurement website is required by 5:00 p.m. on May 9, 2024 and responses are due no later than 5:00 p.m. on May 21, 2024.

Vendors interested in participating in the challenge can visit [washingtonresidentportalchallenge.org](https://www.washingtonresidentportalchallenge.org)

Washington State is an equal opportunity employer and minority, women-owned and veteran businesses are encouraged to reply.