

# PILOT REMEDIATION

TUE 11/15/16 - THU 8/24/17

**% COMPLETE**

## 64%

[▲ 2.0%]

### PROJECT MILESTONE DATES

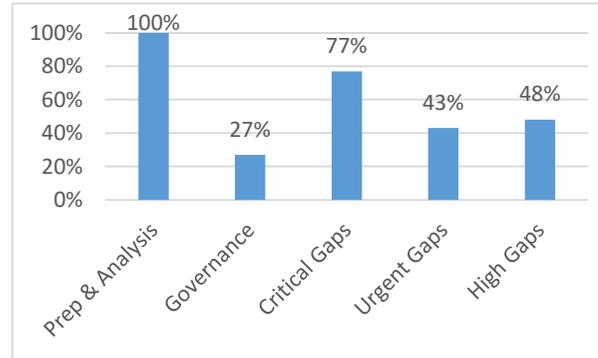
Project Milestones with planned finish date, current completion percentage for resolution of prioritized gaps by Pillar and for Campus Solutions: Pillar/Module.

**Alert:** Finance Urgent gap resolution extended project end date by 3 weeks. Replanning after additional resources return/arrive may pull back extended project end date.

Name	% Complete	Finish
Remediation Plan	64%	Thu 8/24/17
Critical Gaps	77%	Thu 8/17/17
Campus Solutions (Critical Gaps)	99%	Fri 7/21/17
CS: Student Financials (Critical Gaps)	96%	Wed 5/10/17
CS: Financial Aid (Critical Gaps)	98%	Thu 7/13/17
Human Capital Mgmt (Critical Gaps)	71%	Thu 8/17/17
Finance (Critical Gaps)	64%	Mon 7/10/17
Cross-Pillar: HCM-FIN (Critical Gaps)	44%	Mon 8/7/17
Urgent Gaps	43%	Thu 8/24/17
Campus Solutions (Urgent Gaps)	95%	Tue 6/27/17
Human Capital Mgmt (Urgent Gaps)	60%	Mon 7/31/17
Finance (Urgent Gaps)	12%	<b>Thu 8/24/17</b>
High Gaps	48%	Thu 7/27/17
Campus Solutions (High Gaps)	70%	Mon 7/3/17
CS: Student Financials (High Gaps)	74%	Tue 7/25/17
CS: Financial Aid (High Gaps)	100%	Mon 5/8/17
Human Capital Mgmt (High Gaps)	10%	Wed 6/28/17
Finance (High Gaps)	20%	Thu 7/27/17

% COMPLETE AS OF - 6/23/2017

Overall Status for all top-level tasks, Critical Urgent and High gap resolution for all pillars/modules.



### TOP PRIORITY ISSUES

#### #411 - Hyperion Decision - Budget Requirements for Hyperion Remain Unmet:

A decision is needed to either staff the Hyperion solution or opt for an alternate approach\tool to meet these requirements. Impacts Budget Development & Planning. Decision document to be provided to governance at the completion of college input on Budget items.

#### #414 - Continued lack of FWL ERP Support Resource Impacting Remediation:

ERP Support has not hired a resource to support Faculty Workload. Project resource providing all support for FWL impacting Remediation. FWL gaps on the critical path for closure of Remediation.

#### #416 - Ciber Technical Staff Departure Delaying Remediation Tasks

Technical resources previously provided by Ciber rolled off Remediation tasks effective June 1. Delay in reaching agreement to allow re-hire of key staff impacting progress on key deliverables in all areas. Replanning of work effort for analysis and environment access issues impacting timeline and percentage of completion.

#### #417 - FY16/FY17 Year-End Close Extends Remediation End Date for Finance:

Remediation tasks for Finance are experiencing resource conflicts as additional support is needed for Year End Close analysis for pilots.

**Mitigation:** 2 additional Finance Project Team resources have been hired and will start early July. 1 Additional hourly resource hired to backfill training material build tasks for Finance Remediation.

**ALL REMEDIATION TICKETS: Total [ALL] 2488 - Closed [ALL]: 934 (37.5% closed) [▲ 1.5%]**

#### IN-SCOPE FOR PILOT REMEDIATION (CRITICAL, URGENT, HIGH TICKETS) - 44.5% CLOSED [▲ 4.2%]

Total [REM]: 357 Closed [REM]: 159 Open [REM]: 198

Critical Total : 64 Closed: 34 Open: 30 Pending Governance: 2 (53.1% closed) [▲ 0.0%]

Urgent Total : 60 Closed: 25 Open: 35 Pending Governance: 0 (41.7% closed) [▲ 0.0%]

High Total : 233 Closed: 100 Open: 133 Pending Governance: 4 (42.9% closed) [▲ 6.4%]

Low/Medium Priority Tickets (Deferred to Wave Deployments)

Total [L/M]: 2131 Closed [L/M]: 775 Open [L/M]: 1356 (36.4% closed) [▲ 1.1%]

Medium Total : 113 Closed: 22 Open: 91 Pending Governance: 3 (19.5% closed)[▲ 0.0%]

Low Total : 2018 Closed: 753 Open: 1265 Pending Governance: 282 (37.3% closed)[▲ 1.1%]