

JAY INSLEE  
Governor



WILLIAM S. KEHOE  
Director &  
State Chief Information Officer

STATE OF WASHINGTON

## WASHINGTON TECHNOLOGY SOLUTIONS

*Washington's Consolidated Technology Services Agency*  
1500 Jefferson Street SE • Olympia, Washington 98504-1501

January 24, 2022

**TO:** The Honorable Jay Inslee, Governor of Washington  
The Honorable Christine Rolfes, Senate Ways & Means Committee  
The Honorable Lynda Wilson, Senate Ways & Means Committee  
The Honorable Timm Ormsby, House Appropriations Committee  
The Honorable Drew Stokesbary, House Appropriations Committee  
The Honorable Reuven Carlyle, Senate Environment, Energy, & Technology Committee  
The Honorable Shelly Short, Senate Environment, Energy, & Technology Committee  
The Honorable Javier Valdez, House State Government & Tribal Relations Committee  
The Honorable Mike Volz, House State Government & Tribal Relations Committee

**FROM:** William S. Kehoe, Director and State Chief Information Officer

A handwritten signature in black ink that reads "William S. Kehoe".

**SUBJECT: Biennial Performance Report**

Washington Technology Solutions is pleased to inform you that it has completed its Biennial Performance Report, pursuant to RCW 43.105.220.

The report highlights progress made implementing the state strategic Information Technology plan from July 1, 2019 to June 30, 2021. With WaTech leadership, the state has made progress in implementing the strategic plan and addressing risks. The attached report covers a broad array of business issues that affect technology solutions across the state, including the impact of COVID-19 on state services, efforts to attract and retain an IT workforce, oversight of major projects and staying abreast of evolving privacy and cyber threats.

Please contact Deanna Brocker, Deputy Director for Strategy & Management, at (360) 407-8645 or [deanna.brocker@watech.wa.gov](mailto:deanna.brocker@watech.wa.gov) with any questions.

Attachment

cc: Sarah Bannister, Secretary of the Senate  
Bernard Dean, Chief Clerk, House of Representatives  
Sarian Scott, Senate Ways & Means Committee  
Jessica Van Horne, House Appropriations Committee  
Dawn Eychaner, House Appropriations Committee  
Angela Kleis, Senate Environment, Energy, & Technology Committee  
Jason Zolle, House State Government & Tribal Relations Committee  
Deanna Brocker, WaTech  
Derek Puckett, WaTech