



STATE OF WASHINGTON


WASHINGTON TECHNOLOGY SOLUTIONS

Office of the Chief Information Officer

1500 Jefferson Street SE • Olympia, Washington 98504-1501

June 29, 2021

TO: Agency CIOs

FROM: Mark Quimby, Acting Director and State Chief Information Officer
Washington Technology Solutions 

SUBJECT: **Quarterly Best Practices Summary**

We are pleased to share this report, per Section 149(1) of the 2020 Supplemental Operating Budget:

(ii) Consider statewide best practices from the public and private sectors, independent review and analysis, vendor management, budget and timing quality assurance and other support of current or past IT projects in at least Washington state and share these with agency IT stakeholders and legislative fiscal staff at least quarterly, beginning July 1, 2020.

The 2019-21 Operating Budget provided funding to the Office of the Chief Information Officer (OCIO) for master-level project managers (project management partners) to provide consultation and advice to gated funding projects. The attached report:

- Summarizes key activities and accomplishments of the project management partners.
- Highlights the Project Management Community of Practice (PM CoP) launched last February to create a peer network to foster the exchange of best practices and lessons learned, share helpful resources and help improve overall successful IT project delivery.
- Shares selected best practices for IT project management with state agencies.

This report also provides a list of selected new lessons learned added to the online [IT Project Lessons Learned Repository](#), April 1 to June 30, 2021. This repository is a tool for project managers to learn from other's experiences to reduce project risk and reinforce positive outcomes. It is searchable by project type, project phase and lesson learned category. This repository is updated quarterly.

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Please remember that our master-level project managers are available to support gated funding projects. They are temporary resources who bring professional expertise and industry best practices to support state agency project managers.

If you have any questions regarding this Quarterly Best Practices Summary, please contact Nicole Simpkinson, Assistant Director, Office of the Chief Information Officer (OCIO) at 360-407-8735 or via email at Nicole.Simpkinson@ocio.wa.gov.

Attachment

cc: Sarian Scott, Fiscal Analyst, Senate Ways & Means Committee
Jessica Van Horne, Fiscal Analyst, House Appropriations Committee