

Technology Services Board Quarterly Meeting

June 12, 2018

9:00 a.m. - 12:00 p.m.



WA • Office of the

Chief Information Officer

AGENDA

TOPIC	LEAD	PURPOSE	TIME
Welcome and opening remarks	Rob St. John	Introductions	9:00
Policy Actions <ul style="list-style-type: none"> • 103 – Waivers - UPDATE • 112 – Managing Information Technology Portfolios – UPDATE • Standard 183 – Enterprise Architecture – RESCIND • 191 – Cellular Device Policy – UPDATE 	Sue Langen Will Saunders	Discussion / Approval	9:10
Decision Package Prioritization Exercise – Weight Scoring Criteria	Derek Puckett	Discussion / Exercise	9:40
BREAK			10:10
DP Prioritization Exercise – cont.	Derek Puckett	Discussion / Exercise	10:20
Project Oversight & TSB	Rob St. John Sue Langen	Discussion / Feedback	11:05
Public Comment			11:30

Current TSB Members

Industry Members

Butch Leonardson – Leonardson Leadership Services
(webex)

Paul Moulton – Costco

Legislative Members

Rep. Mark Harmsworth – House R (webex)

Rep. Zack Hudgins - House D

Sen. Patty Kuderer – Senate D

Sen. Mark Miloscia - Senate R

Executive Branch (Agency Directors)

Rob St. John – Acting CIO & Chair

David Danner - UTC

Tracy Guerin – DRS

Vikki Smith - DOR

Other Government

Trever Esko – Snohomish County

Jeff Paulsen – Labor Rep

Members present

Members absent

June 12, 2018

Policy Actions

Discussion / Approval

June 12, 2018

4

Where Are We?



Policy 103 – Technology Policy & Standard Waiver Request



Purpose of action

- Update/Sunset Review



Business case

- Clarifies expectations around waivers



Key objectives

- Provides standard process for submission/response



Strategic alignment

- Allows for understanding where non-compliance exists and/or barriers to compliance



Implementation

- No significant change to existing policy & no implementation concerns anticipated



Success criteria

- # of waivers by policy
- % of approved and subsequently closed waivers

Policy 112 - Managing Information Technology Portfolio



Purpose of action

- Request approval of existing policy and standards updates
- Request recension outdated standard appendices A-E



Business case

- [RCW 43.105.225](#) , [RCW 43.105.230](#) and [RCW 43.105.341](#) for Portfolio Program
- Eliminate obsolete portfolio requirements
- Improves alignments with existing practices



Key objectives

- Streamlines portfolio management policy
- Reduces complexity to program participants
- Improves portfolio alignment to business outcome



Strategic alignment

- Supports efficient, effective and accountable government by clarifying portfolio requirements
- Improves ability to show portfolio alignment to business outcomes



Implementation

- Agency can attest to portfolio standards during annual certification process
- Reduced reporting complexity for agencies



Success criteria

- Reduced questions related to obsolete IT portfolio requirements
- Increased number of agencies that can identify and report on portfolio components

Standards 183.10.10, 183.10.20, 183.30.10, 183.30.20, 182.30.30 – Integration and SOA



Purpose of action

- Sunset the standards



Business case

Material is no longer in keeping with current technology



Key objectives

- Retire standards in favor of guidelines, move from framework specific to framework neutral



Strategic alignment

- Increase capacity to manage and share information



Implementation

Communicate rescinded standards and promote EA Handbook



Success criteria

- Widespread adoption of framework neutral API protocol

Policy 191 - Mobile Device Usage Policy



Purpose of action

- Update policy for current conditions
- Eliminate duplicative financial policy



Business case

- Changes in records law
- MDM technology available
- Costs moderate



Key objectives

- Improve employee understanding
- Reduce risk
- Improve security



Strategic alignment

- IT Workforce
- Privacy & Security



Implementation

- Compliance required by July 2019
- MDM will be required
- SAAM will address stipends
- Training requires effort
- Enforcement may be difficult



Success criteria

- Less uncertainty
- More standard application tools

Decision Package Prioritization

Discussion / Exercise

June 12, 2018

10

Decision Package Prioritization Process



Questions We Want To Answer

Is the agency
poised for
success?

Is this the
right
technology?

What business
outcome does
this enable?

19-21 Biennium Criteria

Poised for Success

Agency Readiness/Solution Appropriateness

- Organizational Change Management
- Agency Technology Portfolio Risk Assessment
- Solution Scale
- Resource Availability
- Investment Urgency

Right Technology

Architecture & Technology Alignment

- Strategic Alignment
- Technical Alignment
- Governance Processes
- Interoperability, Reuse, & Interfaces

Business Outcomes

Business Driven Technology

- Measurable Business Outcomes
- Customer Centered Technology
- Business Process Transformation

Process Changes

Staff Efficiencies

- Eliminated time consuming DP Concept Review which occurred after submittal of DP.
- Facilitating training sessions during DP drafting phase to influence content.

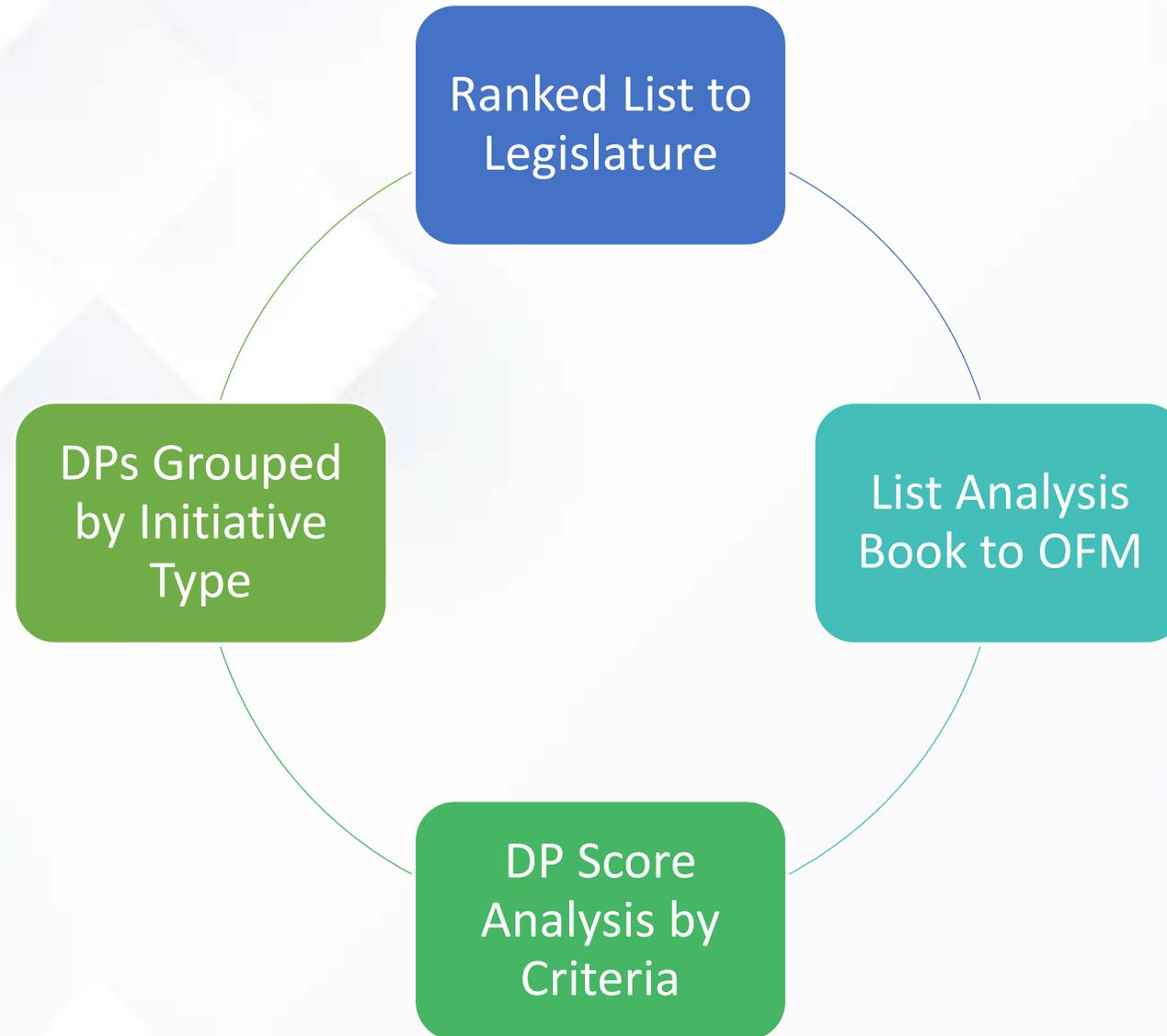
Data Collection

- Streamlined collection of relevant information by rewriting IT Addendum.
- Integrated data collection with OFM's DP process, simplifying agency's intersection with OCIO.

Ranking Activities

- Eliminated agency & OCIO coordinated scoring meeting to save time.
- Scoring activities done independently with meetings occurring to address gaps.

Outputs



Project Oversight & TSB

Discussion

June 12, 2018

16

Role of TSB in Approval & Oversight

Current Role

- TSB has delegated authority for project approval to the OCIO
- The OCIO determines means & methods of approval and oversight
 - Legislature designates projects for financial gating
- The OCIO identifies and brings projects to brief the TSB to:
 - Introduce significant projects to the Board
 - Escalate for increased visibility or for consultative insight from the Board

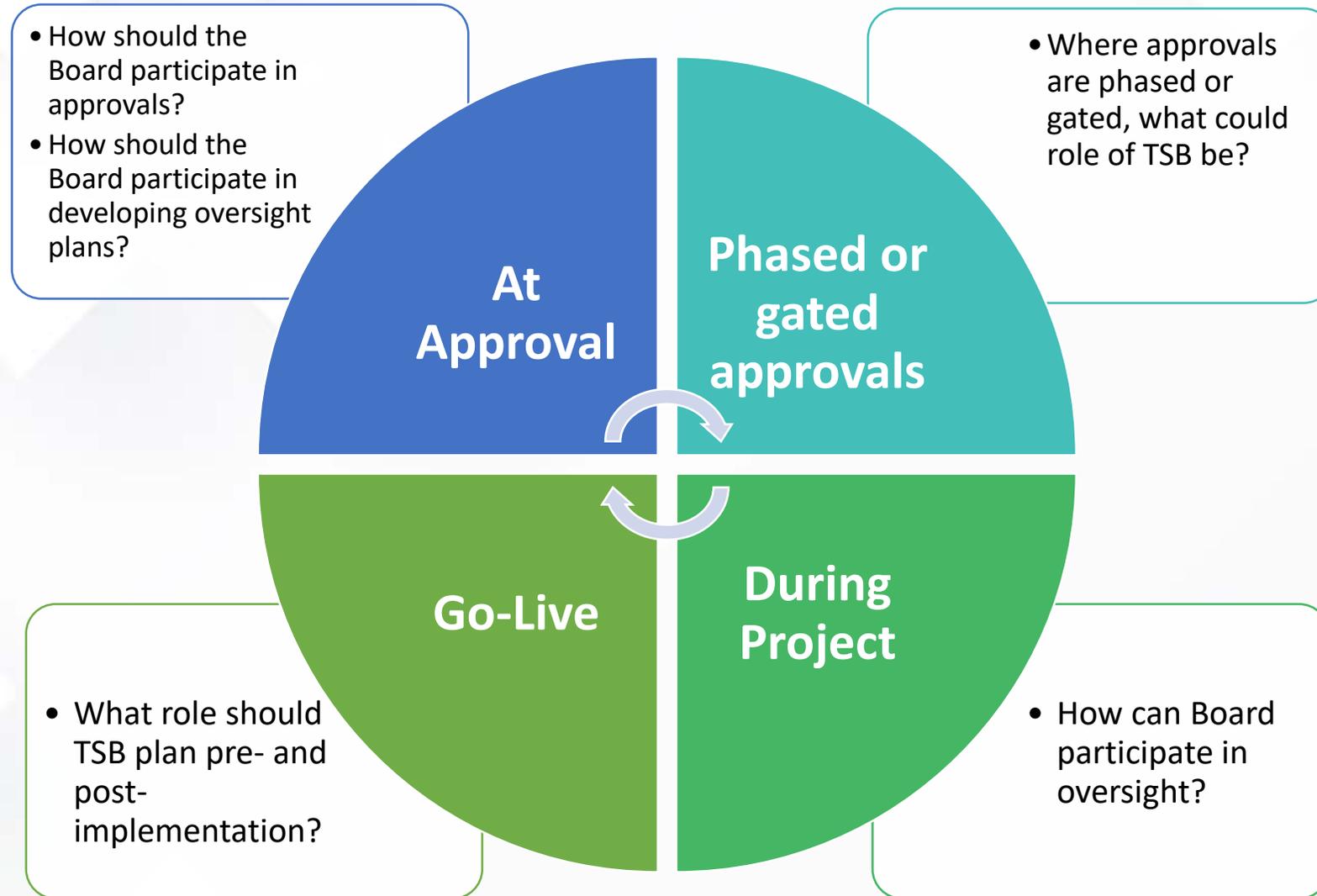
Existing Constraints

- Subcommittee meets for a maximum of 16 hours per year
 - Provide recommendations and consultation
- Full Board meets for a maximum of 12 hours per year
 - Make decisions and recommendations
 - Quorums can be challenging

Should Role Change in Future?

- Are there areas where Board can provide added value during a project's lifecycle?
- Can Board be reconfigured to increase value?

Role of TSB in Project Lifecycle



Public Comment

June 12, 2018

19